ST VINCENT'S HOSPITAL SYDNEY

Patient/Visitor Feedback Form

Your feedback – positive or negative – will help us improve our service.

Please use this form or email us at svhs.feedback@svha.org.au

I am a: **patient** ☐ please fill in your details
visitor ☐ please fill in your details + patient's details

Date: _____

Patient's details	Visitor's details
Name	Name
Email	Email
Phone	Phone
Address	Relationship to patient
Medical Record Number (MRN) - if known	

What happens next?

- We will pass your feedback onto the Feedback Team for review and action.
- If your feedback is about a patient in hospital, the Nurse Unit Manager will address this.
- In line with NSW Health policy - if the patient has left hospital the Feedback Team aim to give you a response within 35 days.
- If you have any questions or concerns please
  - email svhs.feedback@svha.org.au or
  - call (02) 8382 2663 to leave a message.

ST VINCENT'S HOSPITAL SYDNEY

Add your feedback details below

If known please include date, time, location and names of any staff members involved.

This information was developed in consultation with our consumers.
Responsible position: Feedback Team, Patient Engagement and Experience Team.
This version developed October 2025.To be reviewed October 2027

CONSUMER ENDORSED